

Transforming the library into a knowledge management and learning tool

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Introduction

The Health Sciences Library of Catalonia (BCS) was created in 2014 within the structure of the Ministry of Health of the Government of Catalonia¹. It emerges as a new and transformative project aimed at establishing a homogeneous system of access to bibliographic information and provision of bibliographic services for the public health sector under the Ministry of Health.

In this context, the aim of this study is to describe the evolution of the BCS up to its transformation into a support tool for the management and location of scientific knowledge and at the same time a learning tool for professionals in the Catalan public health care system through intelligent and intensive use of information and communication technologies (ICT) promoting organizational change and improvement in service delivery.

Public health sector under the Ministry of Health:

- Health Administration
- SISCAT centers: Hospitals and Primary Health Care Centers
- Health Research Centers
- Other Public Health Institutions

Methods

A Programme for the Development of the Health Sciences Library² to conduct a medium-term Strategic Plan (4-5 years) and implement a system of integrated management of health resources and scientific services for the public health sector of Catalonia.

VISION

Enhance the quality of public health care service. Institutional support tool for the management and location of scientific knowledge. Ensure efficacy and cost-effectiveness of bibliographic resources and services.

MISSION

Ensure access to bibliographic information and integrate bibliographic and other scientific resources of the Catalan the public health sector, and establish a uniform system for services, user services, support and training, on-site and virtual, aimed at public health professionals.

VALUES: people-focused, customer-focused, cost-effectiveness, efficacy, innovation and creativity

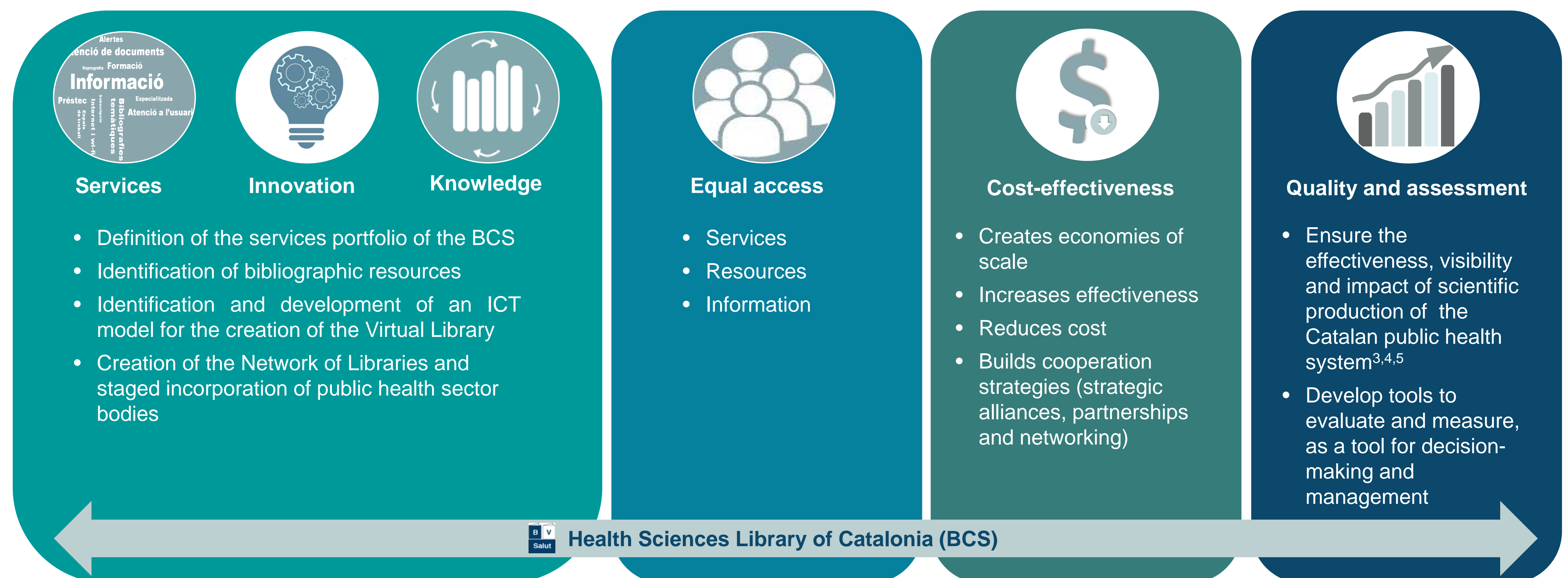
This Strategic Plan hinged around three pillars:

1 Create a cross-cutting library integrating health sciences resources and services.

2 Set up a digital platform designed for end users giving uninterrupted access to resources and services.

3 Build up a library network ensuring the provision of services in a consistent and coordinated way.

Results



Conclusions

The creation of the Health Sciences Library of Catalonia (BCS) has brought about a change of habits and adaptation into a new digital setting both to introduce a comprehensive library vision promoting cooperative working and optimize existing bibliographic resources and services within the Catalan public health system, enabling homogeneous and cross-cutting access to quality scientific information for health professionals through the use of information and communication technologies (ICT).

References

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